

The Evolution and Prospect of Research on Civil Servants' Job Burnout in China—Bibliometric Research Based On Document Journals(HE7054)

Zupeng Yang^{1,*}

School of Government Management, Beijing Normal University, Haidian District, Beijing 100875, China

Introduction

In order to understand the research hotspots and progress of civil servants' job burnout in China. The purpose of this paper is to explore the causes and related problems of China's civil servants' job burnout, which can play a certain reference significance for domestic scholars to study civil servants' job burnout to improve China's civil service system and administrative performance and serve the people better.

Research Method

*The paper takes 163 documents published by CNKI from 2001 to 2020 as samples. The paper takes **Citespace** software as the analysis tool and assists Excel software to visually analyze the samples' time, authors, institutions, keywords, and causes.*

Research process

1. Time and Space Analysis of Civil Servant Research

- Research Time Distribution
 - Research Spatial Distribution
- Author Analysis
Institutional Analysis
Periodical Distribution

2. Content Analysis of Civil Servant Research

- Contextual Analysis of Research Keywords
 - Keyword Analysis
 - Analysis of Research Methods and Their Changing Trends
 - Analysis of the Causes of Civil Servants' job Burnout
- Burnout
Public Service Motivation

Research Conclusion and Prospects

1. Conclusion

- From the disciplinary perspective of research hotspots
Lack of overall research on human resource management discipline
- From the perspective of the number of papers in journals
There are obvious deficiencies in the attention and degree of official burnout research
- From the perspective of the authors and the posting institutions
Institutional cooperation between different regions is particularly lacking

2. Prospects

- *broaden the research on civil servants' Job Burnout Based on the existing research results in the field of civil servants' job burnout.*
- *Pay more attention to the analysis and discussion of civil servants' job burnout.*
- *promote cross-regional scientific research cooperation.*